

Cruise Guide

Tips for smooth sailing from check-in
to disembarkation

For sailings departing from Keelung



Introducing the Resorts World One



Step into our bold new vessel and set sail to unforgettable getaways. Relish in the sight of the glittering waters of the ocean, and the fresh salty sea breeze as you traverse the ship.

Filled to the brim with everything under the sun, from entertainment choices, abundant food & beverage concepts, there's something on board for everyone.

Entertainment

Every moment aboard the Resorts World One is filled with exciting thrills! We have an electrifying line-up of entertainment for everyone. Take a dip in our **Parthenon Pool**, with its Caesar's Slide, hot tubs, and more – it's sure to entertain everybody! Or catch one of our signature live production shows at our opulent 800-seater **Zodiac Theatre**.

- ESC Experience Lab, Deck 12 FWD
- Little Dreamers Club, Deck 13 FWD
- Mahjong Lounge, Deck 7 MID
- Parthenon Pool, Deck 12 MID
- The Zone, Deck 12 FWD
- Zodiac Theatre, Deck 7 & 8 AFT



Dining

Satisfy all your cravings while cruising with us! Start your culinary journey at **Silk Road** with traditional Dim Sum and Cantonese food. Continue with the **Mozzarella Ristorante & Pizzeria** to experience a unique fusion of Italian and Japanese dishes. Finish it off at **The Little Cake Café** and savour decadent cakes and chocolates. Wash it down with a fine selection of alcohol at the **Sun Deck Bar**.

- Blue Lagoon, Deck 7 MID
- Dream Dining Room*, Deck 6 AFT
- Hot Pot, Deck 8 AFT
- Mozzarella Ristorante & Pizzeria, Deck 7 MID
- Pavillion*, Deck 6 MID
- Seafood Grill, Deck 13 FWD
- Silk Road, Deck 7 MID
- The Lido & Lido Grill*, Deck 12 AFT
- The Little Cake Café, Deck 7 MID
- Umi Uma, Deck 8 MID

*Inclusive restaurants



Beauty & Wellness

Have an indulgent cruise and pamper yourself on board. Rejuvenate and restoration awaits at our **Spa**. Make full use of our gym, **Fitness**, and tone your body into tip top shape. If you want a trendy new look, head over to our **Salon** for a fresh makeover!

- Fitness, Deck 12 FWD
- Salon, Deck 12 FWD
- Spa, Deck 12 FWD



Retail

Shop till you drop even while at sea! Take a trip to our duty-free boutiques filled with luxury brands ranging from Gucci to Salvatore Ferragamo. Check out our Candy Kingdom as well to fulfill your sweet-tooth with a plethora of sweets.

- Candy Kingdom, Deck 8 MID
- The Boutiques, Deck 7 & 8 MID





Sail with a world of assurance

Safeguarding the health and safety of our guests and crew is our utmost priority.



100% external fresh air is “double filtered” and supplied to each guest & crew cabin, and public areas, air onboard is always cleaner than that outside. No re-circulation of air between cabins or within the ship.



Higher frequency with increased levels of sanitization and disinfection in guests’ cabins; all public areas onboard will undergo a two-tier sanitization process.



COVID-19 testing capability, PCR Machine-results in 60 minutes, Doctors including an Infection Control Officer. Isolation wards and cabins that can be converted for quarantine purposes.

THE PALACE

The Palace is our all-suite concept within Resorts World Cruises for anyone who chooses to experience the best of Asian hospitality and exuberant living.

All-Inclusive Privileges

- 1 All-Suite Accommodations
- 2 All-Butler Service
- 3 All-Indulgent Benefits
- 4 All-Encompassing Spaces

Approach our **Reception** to find out how you can upgrade to The Palace.

ON YOUR ARRIVAL

- Access to VIP lounge at terminal
- Priority check-in with butler assistance
- Fast track security clearance
- Priority luggage check-in and check-out with express delivery

IN YOUR SUITE

- 24-hour butler concierge service
- Standard Wi-Fi package throughout cruise
- Dream Beds and luxurious Italian linens from Frette™
- Premium bath amenities
- Nespresso™ machine with gourmet coffee and tea
- Welcome minibar beverages and snacks
- Welcome fruit plate and delights
- Pressing service
- Fresh flower arrangement in Palace Penthouses & Villas

WHEN YOU EXPLORE

- Priority access to live production shows
- Selected exclusive Kids Programme for children between 2 and 12 years of age
- Bespoke enrichment programme featuring a highly curated collection of inspiring talks and events

Privileges are subject to change without prior notice.

WHEN YOU DINE

- Exclusive access to The Palace Restaurant with complimentary dining, including delicacies created with premium ingredients and exclusively featured food items
- Set meal entitlements at designated specialty dining restaurants
- Complimentary healthy meal options in The Palace Restaurant
- Happy Hour with complimentary drinks such as selected wines, beers and non-alcoholic beverages at selected venues
- Free-flow of chilled juices, Chinese and Japanese teas, and coffee throughout the day at selected venues
- Complimentary in-suite dining for Palace Villa guests

Before Cruise

PACKING ESSENTIALS



Mandatory online check-in available from time of booking at <https://webcheckin.rwcruises.com>. Online Check-In closes 48 hours before departure.



Passport (with at least 6 months validity), Cruise Ticket & applicable VISA requirements.



A photocopy of Passport & Cruise Confirmation Slip



Cash (in New Taiwan dollars (NTD)) & Credit Cards

DO NOT BRING



Flammable Liquids or Chemicals



Electrical Items i.e. Coffee Maker, Iron, Cooking Appliances, Extension Cords etc



Alcohol



Illegal Drugs



Raw Food



E-Cigarettes

DEPARTURE DAY



Arrive terminal at assigned time shown on Cruise Ticket



Check-in Luggage



Collect Cabin Card

Keelung Terminal Address

Berth E-2
No.1, Chung-Cheng Road, Keelung 20202, Taiwan R.O.C.

During Cruise

RWC Concierge

Connect to RW Cruises Wi-Fi to get more information for onboard entertainment, programmes, dining, excursion and more.



WIFI

Wifi Packages (in NTD)

Venue	1 Night	2 Nights	3 Nights	4 Nights	5 Nights
Standard (Full Cruise) - 1 Device	245	490	735	980	1,225
Standard (Full Cruise) - 2 Devices	453	906	1,359	1,812	2,265
Standard (Full Cruise) - 3 Devices	619	1,238	1,857	2,476	3,095
Standard (Full Cruise) - 4 Devices	789	1,578	2,367	3,156	3,945
Premium (Full Cruise) - 1 Device	357	714	1,071	1,428	1,785
Premium (Full Cruise) - 2 Devices	644	1,288	1,932	2,576	3,220
Premium (Full Cruise) - 3 Devices	905	1,810	2,715	3,620	4,525
Premium (Full Cruise) - 4 Devices	1,192	2,384	3,576	4,768	5,960

Standard: Connect to the Internet at basic speeds in an affordable manner **Premium:** Connect to the Internet at prime speeds

Gratuity Fee Scheme (Per Person in NTD)

Cabin Category/No. of Nights	1 Night	2 Nights	3 Nights	4 Nights	5 Nights
Villa & Penthouse	1,200	2,400	3,600	4,800	6,000
Palace Suites	800	1,600	2,400	3,200	4,000
Balcony Stateroom or below	650	1,300	1,950	2,600	3,250

Note: Gratuity fee will be automatically added to onboard account which shall be payable prior to disembarkation. Gratuity fee will be waived for infants below 2 years old.

SAFETY PRACTICES



Keep your Cabin Card with you at all times



If you feel unwell, please proceed to the Medical Centre, Deck 4 FWD

Before Disembark

QUICK PAY - SELF CHECK-OUT

Save your time on queuing up for payments!

Prior to disembarkation, please ensure that all outstanding bills are cleared.

- Check your cabin charges
- Settle your bill with VISA or MASTER instantly



Payment types accepted at Reception, Deck 7 Mid:



Disembarkation

Disembark at assigned time (refer to the notice letter which delivered to cabin on last night).



A world of fun and a sense of safety awaits you on board the Resorts World One.